



As we continue to monitor the situation with the coronavirus (COVID-19). Crown Plumbing has developed this policy to maintain a safe and healthy environment for all team members, visitors and customers.

We want to assure everyone that we have plans in place to deliver uninterrupted service and support to customers as we navigate the uncertainty of COVID-19.

Crown Plumbing Team

We have implemented additional sanitization and cleaning protocols in our office, warehouses, fleet vehicles and work locations. We have equipped field staff with necessary equipment to ensure safe working procedures in homes and businesses of our customers. The policy and procedures set in place are precautionary and will be constantly monitored and adjusted.

Crown Plumbing's Plan

No employees showing symptoms of COVID-19 will be working. Prior to each home visit, your technician will call to confirm the appointment. At this time, the technician will describe the increased sanitary measures put in place and confirm nobody at the location is experiencing symptoms of COVID-19, or has experienced symptoms within the past 48 hours. We encourage those who are well to keep their appointments. We also respect customers who wish to reschedule that are ill or at high risk. Every effort to reschedule will be made.

We ask all customers to respect the health and safety of our team and community. Should you be experiencing any symptoms, please contact our office right away to reschedule.

Should you have any questions regarding this policy or wish to discuss our COVID-19 practices, please contact me at 503-771-9449 or joni@crownpumbingpdx.com.

Thank you,

A handwritten signature in black ink that reads "Joni Siderius". The signature is written in a cursive style.

Joni Siderius, Owner
Crown Plumbing